GENERAL PARKING INFORMATION/REGULATIONS
- Meter rates and time limits vary and are posted on each meter.
- Meters in lots and garages are enforced 24/7.
- Street meters are enforced from 8am-6pm, Monday through Saturday except where otherwise indicated.
- Vehicles parked over 48 hours may be ticketed and/or towed.
- Parking is allowed in marked stalls only. Parking outside of an indicated space may result in a citation being issued.

GARAGE/LOT REGULATIONS
- Hourly parking rates are posted at the entrance and exit of each facility.
- No skateboarding, inline skating, roller skating, or bicycling in any garage or lot.
- Loitering and possession or consumption of alcoholic beverages is prohibited.
- No refunds are given at booths. For questions regarding change given, please call (608) 266-4791.

Cannot Pay Your Parking Fee?
1. If you cannot pay for your parking fee with Mastercard, Visa, or with cash ($20 bill or less) at the time of exit, you will be issued a Failure to Pay notice. This notice allows you to mail in payment for your parking.
2. The amount due is listed on the lower right hand corner called “Parking Fee”. This fee is the original payment amount due plus a $2 service charge.
3. If the payment is not mailed within 10 days of issue date, the fee increases to the amount listed in the “amount due” box on the lower left hand side of the notice and will be processed as a citation with the Madison Police Department.

Lost Your Entrance Ticket?
1. If you lose your entrance ticket, you will be charged the lost ticket fee, indicated on the rate sign at the entrance and exit stations, for each day your vehicle was parked. Request a receipt for payment and save it for use in step 2.
2. If you find your entrance ticket and wish to recover the difference between the fee paid and the amount actually owed, please send the original entrance ticket and original receipt, along with your name and address legibly printed to the address below.
3. A refund will be mailed to you in approximately 2-3 weeks.

GENERAL CONTACT INFORMATION
Address: Madison Parking Division
30 W. Mifflin St, Suite 900
P.O. Box 2986
Madison, WI 53701-2986
Office Hours: 7:30 am – 4:30 pm, Monday through Friday
Phone: (608) 266 - 4761
Email: parking@cityofmadison.com
On the web: cityofmadison.com/parkingUtility